

91.2%

Public Performance Measure

89.81%

Moving Annual Average PPM Target - 90.3%

How we performed in your area

	Express (other than E&G) sector	Edinburgh - Glasgow Q St	Rural sector	East suburban sector	West suburban Peak sector	West suburban Off Peak sector
PPM four weekly	80.3%	92.3%	83.3%	90.6%	90.8%	93.8%
PPM yearly	82.0%	90.9%	83.0%	89.1%	88.6%	91.7%
Trains ran/not cancelled four weekly	99.1%	100.0%	98.6%	99.3%	99.5%	99.6%
Trains ran/not cancelled yearly	98.5%	99.6%	98.4%	98.8%	99.8%	99.8%

PPM (Public Performance Measure) is the percentage of booked services which arrive within 5 minutes of their booked arrival time, having called at all booked stations on the route

Unfortunately things don't always go to plan. The following incidents caused significant delays and cancellations

01/02/2024	A speed restriction on the West Highland Line
31/01/2024	A speed restriction between Arbroath and Carnoustie
31/01/2024	A speed restriction due to a defect near track at Carnoustie
17/02/2024	A fault with the signalling system from Finnieston Tunnel to Dalmarnock
21/02/2024	Axle Counter failure Edinburgh

Annual On Time Arrival at Destination

The table below shows the arrival times at terminal stations on the ScotRail network over a rolling 12 months

Location	On Time_T	Booked_T	On Time_A	PPM	Location	On Time_T	Booked_T	On Time_A	PPM
Aberdeen	61.4%	66	64.5%	82.1%	Glasgow Queen Street	52.6%	201	52.6%	89.6%
Airdrie	52.5%	30	59.6%	85.6%	Glasgow Queen Street Low Level	-	-	61.6%	90.0%
Alloa	78.2%	19	78.2%	94.5%	Gourock	49.1%	57	49.1%	94.1%
Annisland	56.1%	35	63.5%	91.6%	Haymarket	35.6%	1	69.0%	90.7%
Arbroath	19.6%	15	30.7%	80.6%	Helensburgh Central	28.7%	34	28.7%	84.0%
Ardgay	32.2%	1	32.2%	74.2%	Invergordon	34.8%	1	45.9%	78.2%
Ardrossan South Beach	40.5%	1	65.2%	92.8%	Inverness	63.0%	42	62.9%	80.0%
Ardrossan Town	33.6%	2	63.6%	92.1%	Inverurie	79.9%	11	63.6%	83.7%
Ardrossan Harbour	42.9%	15	42.9%	89.2%	Irvine	0.0%	1	72.6%	94.6%
Aviemore	-	-	54.1%	77.9%	Kilmarnock	76.8%	25	76.2%	92.6%
Ayr	57.0%	68	60.2%	92.8%	Kilwinning	42.4%	2	57.6%	93.5%
Balloch	43.4%	37	43.4%	85.7%	Kirkcaldy	85.7%	3	58.1%	87.8%
Barrhead	75.0%	25	67.1%	94.1%	Kyle of Lochalsh	38.6%	4	38.6%	75.0%
Bathgate	67.7%	8	59.4%	87.9%	Lanark	64.1%	37	64.1%	90.9%
Cardenden	-	-	59.2%	86.8%	Largs	44.1%	18	44.1%	88.4%
Carlisle	62.9%	18	62.9%	91.2%	Larkhall	41.7%	35	41.7%	87.2%
Carnoustie	-	-	31.9%	82.6%	Lenzie	0.0%	1	66.2%	94.2%
Carstairs	48.0%	4	42.1%	88.4%	Mallaig	56.5%	4	56.5%	74.3%
Cowdenbeath	56.3%	9	57.3%	88.1%	Markinch	0.0%	1	37.9%	67.8%
Crianlarich	24.9%	2	29.5%	56.5%	Milngavie	48.4%	63	48.4%	88.7%
Cumbernauld	47.9%	19	48.7%	93.6%	Motherwell	56.7%	42	65.7%	90.4%
Dalmally	67.3%	1	67.3%	81.8%	Montrose	71.2%	17	37.5%	82.7%
Dalmuir	54.8%	73	54.4%	88.2%	Mount Florida	-	-	76.8%	97.2%
Dingwall	73.3%	1	54.2%	81.3%	Neilston	57.8%	40	57.5%	95.5%
Dumbarton Central	-	-	53.1%	86.6%	Newton	65.6%	39	64.2%	93.2%
Dumfries	70.7%	10	65.1%	90.9%	North Berwick	59.6%	19	59.6%	92.0%
Dunbar	86.2%	5	86.2%	95.4%	Oban	32.9%	7	32.9%	55.3%
Dunblane	62.2%	44	71.6%	92.0%	Partick	-	-	58.0%	90.7%
Dundee	38.6%	17	46.2%	81.5%	Paisley Canal	54.3%	35	54.3%	95.3%
Dyce	84.0%	2	70.4%	86.5%	Paisley Gilmour Street	-	-	70.0%	95.2%
Edinburgh	59.2%	371	59.1%	87.5%	Perth	72.9%	15	70.4%	87.1%
East Kilbride	55.7%	38	55.7%	94.8%	Rutherglen	-	-	66.3%	91.6%
Elgin	73.4%	6	56.1%	83.6%	Shotts	-	-	61.5%	90.9%
Falkirk Grahamston	61.0%	8	64.6%	85.3%	Springburn	46.5%	37	68.0%	95.3%
Falkirk High	-	-	78.5%	94.8%	Stirling	53.3%	11	76.5%	92.5%
Fort William	75.3%	1	55.5%	77.3%	Stonehaven	75.6%	3	50.3%	81.9%
Garscadden	69.4%	5	68.7%	91.4%	Stranraer	60.5%	8	60.5%	91.3%
Girvan	39.0%	11	35.4%	92.0%	Tain	47.6%	2	48.6%	76.9%
Glasgow Central	56.3%	482	56.3%	92.1%	Tweedbank	50.0%	33	50.0%	88.6%
Glasgow Central Low Level	-	-	60.6%	91.4%	Wemyss Bay	78.7%	19	78.7%	95.5%
Glenrothes	42.5%	41	43.9%	81.8%	Whifflet	33.0%	16	54.9%	88.7%
					Wick	50.2%	4	50.2%	68.5%

On Time_T - The percentage of ScotRail services that terminate at this location On Time*

Booked_T - The number of ScotRail services planned to terminate at this location on a typical weekday

On Time_A - The percentage of ScotRail services that arrive at this location On Time* (all trains that stop at this station)

PPM - The percentage of ScotRail services that arrive or terminate at this location within 5 minutes of their booked arrival time

*On time is the percentage of booked services which arrive within 59 seconds of their booked arrival time, having called at all booked stations on the route