Daily Statistical Summary – ScotRail Trains – 20/01/2024

| PPM: 20/01/2024 | 84.7 per cent |
|-----------------------------------------------|--------------------------------------------|
| Previous day customer patronage: 20/01/2024 | 193,000 арргох. |
| Previous day traincrew absences: 20/01/2024 | 13 PPM fails due to traincrew availability |
| Number of cancellations: 20/01/2024 | Planned cancellations: 0 |
| | Unplanned cancellations: 68 |
| Projected number of cancellations: 21/01/2024 | 14 |