## Daily Statistical Summary – ScotRail Trains – 16/11/2023

| PPM: 16/11/2023                               | 88.9 per cent                              |
|---|--|
| Previous day customer patronage: 16/11/2023   | 213,000 approx.                            |
| Previous day traincrew absences: 16/11/2023   | 12 PPM fails due to traincrew availability |
| Number of cancellations: 16/11/2023           | Planned cancellations: 0                   |
|   | Unplanned cancellations: 38                |
| Projected number of cancellations: 17/11/2023 | 0  |